

GAMSAT

Graduate Medical School Admissions Test



Remote Proctoring Guide

Witten Communication

1 – 2 March 2025

23 – 24 August 2025

Humanities and Biological Sciences

21 – 23 March 2025

12 – 14 September 2025

proctorU®

If you need immediate assistance, please access your ProctorU Account and use the Live Chat feature. If it is a non-urgent request, please enter the details of your request through the support website and a member of ProctorU support staff will respond as soon as possible.

(Response times within 24-48 hours)

<https://support.proctoru.com>

Please Note: This document has been designed to work in combination with the GAMSAT Information Booklet. Test takers should review the contents of both booklets as they prepare to sit GAMSAT in 2025.

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Before the Test:

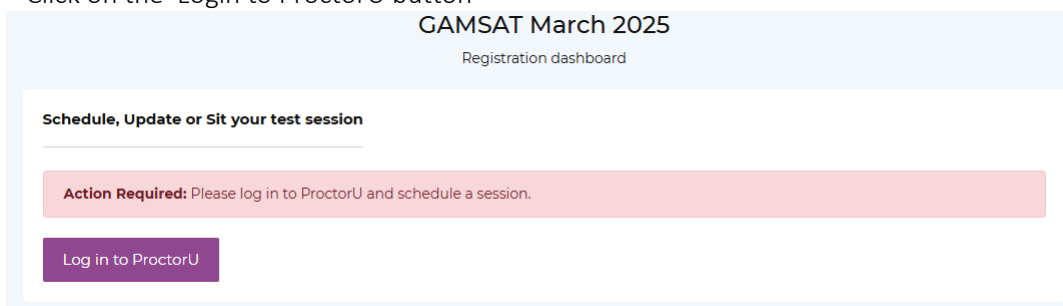
Getting Started: Steps to Take Before the Test Day

Please note that screenshots are for instructional purposes only and may not be reflective of the options available when scheduling your test.

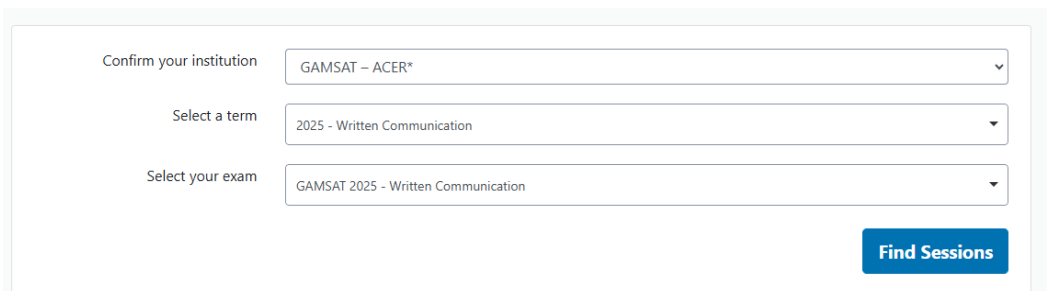
1. **Register:** You will need to complete your registration by the relevant deadline for the test window you want to sit during. After payment is made, you will be able to book your test session(s) directly via your registration dashboard. To access your registration dashboard, [login](#) to your ACER account, and click “Manage” next your 2025 registration.



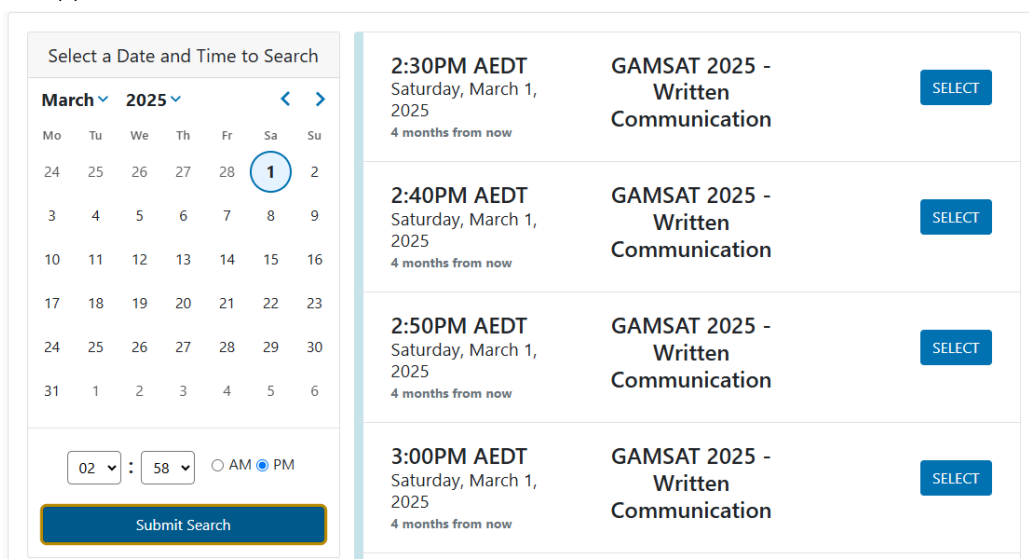
2. **Schedule your test(s):** Follow the prompt on your registration dashboard to login to ProctorU and schedule your test session(s):
 - Click on the ‘Login to ProctorU button’



- Select the term and exam, then ‘Find Sessions’



- Choose your preferred date and time and click ‘Submit Search’. A list of available times closest to your preference will be displayed. Please note that sessions are subject to the availability on ProctorU; it may not be possible to schedule your exact preferred time. We suggest you register and book early to avoid disappointment.



Session times will be displayed in the time zone you selected when registering; to avoid confusion **please make sure this is the time zone you will be in when completing the exam.** When scheduling your exam, pay attention to the time you are choosing if you select 12AM you are scheduling for Midnight (**AM = Morning, PM = Afternoon**).

Please account for anywhere from 10 to 45 minutes to complete the start-up procedures in addition to the time you'll spend in your exam. This is the time it takes to verify your identity, secure your environment, and get you started sitting the GAMSAT. The start-up process does not take any time away from the time you're allowed in your exam.

After you have scheduled your session, you will receive a booking confirmation email from ProctorU. If you do not receive these emails, check your junk/spam folders first, then please contact ProctorU support.

If you are unable to select your preferred session time you will need to keep checking ProctorU to see if your preferred session time becomes available. Due to the volume of test takers sitting across the test window, availability will be limited.

Please use the Live Chat feature to contact ProctorU support if you have any issues creating an account or scheduling.

Your test timer does not start until you click 'start test' when you are sitting GAMSAT.

3. **Download Guardian Browser:** It is mandatory for all test takers to download the [Guardian browser](#). This browser is required for your assigned proctor to communicate with you during your test. It will also allow them to monitor your session and complete all the required room and computer checks during the exam.
4. **Check your Equipment:** [Test your equipment](#) to make sure your system is compatible with ProctorU. [Click here](#) to see a full list of requirements.
5. **Find an acceptable place to take your exam:** The environment needs to be quiet, well-lit, and away from other people. Your desk area needs to be free of any materials not allowed during the exam. **Make sure you use a desk or table you are not able to complete the test from a bed or lounge chair.**

During the Test Window:

No Shows

On your test day, ProctorU will hold your reservation for 15 minutes after your scheduled time. If you have not logged into your ProctorU account and attempted to connect to a proctor within this 15-minute window, you will be marked as a 'No Show' from your session. All test takers are permitted 1 'No show' per test session. To schedule another session, you will need to contact the GAMSAT Office by email, or through the ACER messaging system within 12 hours of your original session to reschedule. All reschedules due to 'No Show' status are subject to a rescheduling fee.

No show fees must be paid before your session will be rescheduled. Your new session must be rescheduled within the advertised test window.

No show fees		
150 AUD	90 EUR	76 GBP

Rescheduling

If you encounter technical difficulties on the day of your exam that prevent you from completing your test, you are not considered a 'No show' and are able to reschedule your test free of charge. Please contact the GAMSAT Office immediately following your original session for assistance in rescheduling. All rescheduled sittings must be scheduled within the advertised test window.

Test takers wanting to change their session prior to the test window starting can do so via their registration dashboard by the below deadline:

- GAMSAT March 2025 – 6AM GMT/5pm AEDT Friday 21 February 2025
- GAMSAT September 2025 – 8am BST/5pm AEST Friday 15 August 2025

After this time, all sessions are final, and any requests for rescheduling will be subject to a rescheduling fee.

Please follow the steps below:

- a. Log into your ACER account and "Manage" your 2025 registration.
- b. Click the "Log in to ProctorU" button on the top of your registration dashboard.
- c. Scroll down to "Scheduled Appointments" and select "Reschedule".

Technical Specifications

To sit the GAMSAT via remote proctoring, you will need to use a desktop computer or laptop. iPads, tablets, or mobile phones are not suitable. Please review the list of requirements below for your camera, operating system, upload/download speeds, RAM, ports, microphones, and browsers.

Generally, a desktop device with a webcam will be a better option to a laptop, however there is nothing wrong with sitting the test using a laptop. We would recommend you use an external mouse, as track pads may be difficult to use under test conditions. If you use a laptop, for best results it is recommended it be a 15" screen or larger. However, a 13" screen will be acceptable, it will simply mean that you will have to scroll more to see the information in the question stimulus. Please ensure that your screen resolution is set to a minimum of 1280 x 1024.

You will also need:

- A functioning microphone (some web cameras have them built-in)
- ACER Test App (refer to following notes)
- [Guardian Browser](#) (refer to following notes)

For more information check out the ProctorU website: [Equipment Requirements and Help](#)

Requirement type	Minimum	Recommended
Internet connection	Wi-Fi connection	Wired connection
PC users [≠]	Windows 10 [≠] (Windows 10 s mod is not supported) Guardian browser requires 64-bit windows 10	Windows 10 [≠] (Windows 10 s mod is not supported)
Mac Users	MacOS 10.13 (Oldest Still Maintained Version)	MacOS 10.15
CPU	4 core CPU (less than 85% CPU Usage)	More than 4 core CPU (less than 50% CPU Usage)
Webcam	640x480 resolution	1280x720 resolution
Internet Download Speed	3Mbps	12Mbps
Internet Upload Speed	3Mbps	3Mbps
RAM	8 GB (less than 95% Ram Usage)	16 GB (less than 90% Usage)
Connectivity Ports	1935, 843, 80, 443, 61613, UDP/TCP (See below ^{**})	
Screen Resolution	1366 x 768	1920 x 1080 and above
Web browser	Guardian browser download	
Microphone/Speakers	Functioning microphone and speakers (webcam or desktop) (Headphones, earbuds, etc. not permitted) Please contact the GAMSAT Office if you need to use headphones	

[≠] Test takers **must** have an active windows license on the computer/laptop used to sit the test. You will not be able to proceed with an inactive licence.

^{**}Connectivity ports

To successfully allow ProctorU to connect to your computer and you to ProctorU your internet connection must allow communication on the ports listed. The easiest way to check if your connection will work is to use the automatic checker provided in your ProctorU account.

Log into your ProctorU account and click the button that says, "Test Your Equipment."

Please note: The automated equipment check does not guarantee your equipment's functionality on exam day.

What technology is NOT Supported:

Here is a list of technology not currently supported by ProctorU.

- Google Chromebooks
- Tablets (Nexus, iPad, Tab, Note, etc.)
- Smartphones
- Linux operating systems
- Windows 10 and 11 in S mode or Surface RT
- Microsoft Edge browser
- No running inside a virtual machine. You will be asked to reconnect using your host operating system to take your test.

If your equipment does not pass the technical readiness checks and the issues cannot be resolved by ProctorU's live technicians, you should source another test location and/or computer/equipment and complete the technical checks again.

Technical Troubleshooting

Internet Connection/Bandwidth

Testing with ProctorU requires a strong and stable internet connection to support screen sharing and remote proctoring software. Issues with stability or speed may prevent you from testing or may cause issues during your exam. Try some of the tips below if you're experiencing issues with your internet.

Recommended Minimum Speeds

- Download: 3 Mbps
- Upload: 3 Mbps [Test Internet speeds](#)

Note: Hotspots and tethering are not supported due to stability issues

- **Tips for Improving Your Internet Connection Speed**

Make sure no one else is using the internet while you're testing. Things like watching Netflix/YouTube or playing online video games, will slow down the connection and may disconnect you from your exam.

Unplug your router and modem for at least 30 seconds. Plug the modem back in and wait 60 seconds, then plug the router back in and wait 2 minutes. Restart your computer. Test your internet connection again.

If on Wi Fi, connect via ethernet cable or move as close to the router as possible.
(Keep in mind that no one else can be in your room!)

- **Troubleshooting your microphone:**

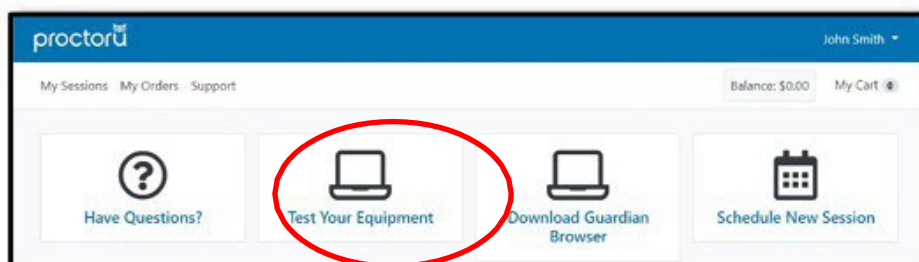
A Microphone is required for your exam so the proctor can hear you. If your microphone is not working, try some of the [troubleshooting steps](#) found on the ProctorU website.

- **Troubleshooting your webcam/camera:**

A camera is required for your GAMSAT so that the proctor can monitor your testing environment. If your camera is not working, try some of the [troubleshooting steps](#) found on the ProctorU website.

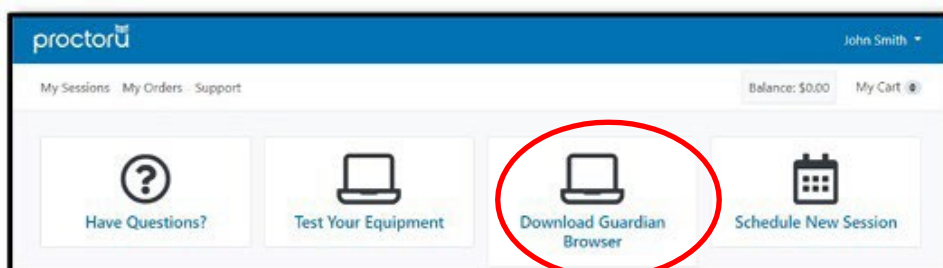
Test your Equipment

You must pre-check your equipment by performing a Test Your Equipment check through ProctorU. Test using the computer and internet connection that you plan to sit the test with at the location you will be doing the test from. Network firewalls at public locations such as schools, universities, workplaces, or libraries may prevent access to ProctorU on your test day and the equipment test may not detect the firewalls. Computers provided by a workplace, school or institution may also have settings that prevent you from sitting the test. For these reasons you are advised to sit the test using a personal computer connected to your home network. To complete this step, log in to ProctorU, on the ProctorU homepage, click on the Test Your Equipment button:



Guardian Browser

All Test takers must download the only supported Guardian browser, prior to their GAMSAT sitting. This browser is required for ProctorU to complete all the checks and view the Test taker during the test. To complete this step, log in to ProctorU, on the ProctorU homepage, click on Download Guardian Browser run the downloaded file to install Guardian Browser:



ACER Test App

To complete the GAMSAT you are required to download the ACER Test App. This is a secure platform that houses the test itself. All test takers will use their ACER account username and password to access their test on the test day.

To sit the test by remote proctoring, you must install the ACER Test App on the device that you intend to sit the test with. **Please use the appropriate link below to download and install the ACER test app.**

If you have a previous version of the ACER Test App installed on your computer, you must uninstall it first.

To install the Test App, click on the relevant link below:

- for Windows 7 or higher <https://registration.acer.edu.au/redirections/tavas-app/os/windows>
 1. Double click on the exec file to install this version.
 2. If you see the message "*Windows protected your PC*" > click *More Info*. When a new message open > click *Run Anyway*

- for Mac OS X 10.10 or higher (most common)
<https://registration.acer.edu.au/redirections/tavas-app/os/osx>
To install MAC version - right click in the DMG file and click OPEN

- for Apple Mac with the Apple M1 chip & newer
<https://registration.acer.edu.au/redirections/tavas-app/os/osx-arm64> If Mac Gatekeeper blocks the ACER Test app, please follow [these instructions](#).

Please note that you do not need to login to the test app prior to your scheduled session. If you do log in before, you will either be met with a blank screen, or a locked test.

You will need to connect with a proctor before your test can be unlocked.

If you are unable to install the ACER Test App on your computer the cause could be, but not limited to, firewall or antivirus. Please note these restrictions are beyond ACER's control.

IMPORTANT: Ensure any remote controlling software has been disabled and uninstalled before you sit the test. Remote controlling software is anything that allows you to screenshare, screen record, operate from a remote/virtual desktop, or run an operating system that is not native to your computer (i.e Apple Bootcamp). The use of any such programs will be deemed a serious act of misconduct, resulting in the cancellation of results and a possible disqualification.

GAMSAT online platform DEMO

For you to familiarise yourself with the online delivery platform, the GAMSAT Office has made available some questions from existing preparation material for you to navigate and explore. The purpose of the DEMO is not to provide you with additional practice questions. It is to provide you with the opportunity to familiarise yourself with the online test delivery platform, so you know what to expect when you undertake the GAMSAT test.

Please note none of the questions that appear in the DEMO will be marked. This is for familiarisation of the delivery platform only, so please do not contact the GAMSAT office seeking feedback or results.

If you exit at any point without completing a section, you will be redirected back to the same question once you revisit the link. There is no limit on how many times you can access the online platform DEMO.

GAMSAT Checklist

- Step 1 Register to sit GAMSAT.
- Step 2 Schedule your test session(s).
- Step 3 Complete all the technical checks with ProctorU.
- Step 4 Complete Written Communication 1-2 March for GAMSAT March, or 23-24 August for GAMSAT September with ProctorU.
- Step 5 Complete Humanities and Biological Sciences 21-23 March for GAMSAT March, or 12-14 September for GAMSAT September in a test centre or with ProctorU.
- Step 6 Wait for your results – released in May 2025 for GAMSAT March, and November 2025 for GAMSAT September.

On the Day of the Test

Pre-test set up

Before taking your test ensure your workspace is ready. Your space must be private and quiet, with a suitable desk and chair. You must have a clean and clear area that does not have notes or books or clutter on, or around it. Dual monitors are not permitted, if you have one you will need to disconnect it and cover it with a sheet or similar.

You will need to follow the directions of your proctor during the environment screening. If they advise the area is not suitable, you will be instructed accordingly.

Please watch this [short video](#) of what to expect in a proctored test session with ProctorU.

Taking Your Test

Once your space is ready and it is time to take your GAMSAT, you will need to log into your [ProctorU](#) account.

You must have the following permitted items with you:

- Acceptable current and photo-bearing identification document e.g. current passport or driver's licence
- Mirror or another reflective device*

- Two (2) sheets of blank A4 sized paper per section OR an erasable whiteboard
- Whiteboard marker or pens/pencils
- Pencil sharpener, eraser
- A clear water bottle (no labels attached)

*You need a mirror or reflective device to show the proctor a 360-degree view of your testing environment, or to show the proctor the area around your computer screen.

A handheld mirror is fine, it does not need to be large or visible to the proctor throughout your exam. Front facing camera on your mobile phone is accepted by ProctorU.

Test Takers with Reasonable Adjustments

If you have been approved for Reasonable Adjustments, you will receive an approval notification to login to your ACER account and view the adjustment details. Have these details with you for your session and show it to your proctor if asked. The GAMSAT Office will update your ProctorU account with your approved adjustments ahead of your session, and will add any additional time to your test via the ACER Test App.

Please note: **Proctors cannot adjust the timer on your test**, if you think there has been an error, please complete your test with the time provided and email the GAMSAT Office after the session so we can investigate.

Beginning Your Test – Step by step

This process will likely take between 10 to 30 minutes; unless you experience technical difficulties, which means it could take an hour or more in severe cases. Be sure to [test your equipment](#) at least a week before the test day to minimize the chance you'll have technical issues. If you do have technical issues, ProctorU support will do what they can to assist you with fixing your equipment. This time is not subtracted from the time you're allowed in your test – try not to panic and stay calm.

- 1. Login to ProctorU:** Login to your ProctorU via your ACER account 5 minutes before your scheduled appointment (there is no need to do this any earlier) and click **Start Session** when the countdown timer reaches 0:00:00.
- 2. Pre-checks:** If you don't already have the ProctorU extension, you'll be prompted to download it. You'll be required to accept exam guidelines and [terms of service](#).

The browser will prompt you to share your screen, a required part of being proctored online. You'll be automatically guided through a series of equipment checks to make sure your system meets minimum requirements.

- 3. Photo & ID verification:** You'll be prompted to take a photo of yourself as well as your ID for identity verification purposes.
- 4. Download chat box:** You will be prompted to download and run a LogMeIn Rescue applet file

that will bring up a chat box allowing you to message with your proctor. If prompted, be sure to click “open” or “allow” to give the file permission to run. When the chat box says “waiting,” it means that you are in the queue waiting for your proctor.

TIP: If your status shows “waiting”, do not re-download the applet file as that will put you back at the end of the queue.

5. Proctor connection & confirmations: Your proctor will greet you and confirm that you passed your identity verification steps. You’ll review the exam rules with your proctor, and they’ll ask to see any permitted resources that your instructor has allowed you to use during your exam.

6. Remote system checks: Your proctor will ask to take remote control of your mouse and keyboard via the Guardian browser to make sure no unpermitted programs are running. You will be able to see everything that your proctor is doing during this step, and it is impossible for them to access any files without your knowledge.

7. Room screening: Your proctor will ask you to show the 4 walls of your room as well as your desk space via your webcam. You may or may not also be asked to show your computer monitor. Your proctor will make sure your cell phone is out of reach. Navigating to the Exam & Password Entry: Your proctor will then direct you into your LMS or exam delivery system so that they can unlock your exam with the password they’ve been provided by your instructor.

8. Take Your Exam: Your proctor will release control of your computer, and you’ll begin your exam when you’re ready.

NOTE: Your webcam view and your screen will be recorded for the duration of your exam.

IMPORTANT: The test timer is located within the ACER test app. It is up to the test taker to manage their time; proctors will not prompt you with warnings for test timings.

Finishing your Test Session

9. Alert your proctor when you’re done: After you have finished and submitted your exam, let your proctor know through the chat box. You will be required to tear up your scratch paper or show your blank erased whiteboard before exiting the test session.

10. Return to assessment page and close ACER Test App: Your proctor will observe you returning to the assessment page and exiting the Test App.

11. Close the Guardian browser and chat box: This will end your session with ProctorU. Once these close, you may be asked to complete a customer satisfaction survey; this isn’t mandatory.

You’re all done!

Note: Your test is submitted and saved directly to ACER. It can take some time for ProctorU to update your status to completed on their end; this does not have any impact on test submission.

After your test session

GAMSAT results will be released to applicants in May 2025 for GAMSAT March, and November 2025 for GAMSAT September. You will be notified by email when your results are ready.

A Statement of Results (SOR) PDF will be available in your ACER account under your 2025 registration. ACER does not provide hard copies of results; you are advised to save and print a copy of the Statement of Results for your records.

ACER will contact you if there is any action required to make results available to universities for the purpose of selecting applicants into their programmes.

What to do if you experience technical or connection problems during?

Test takers who have technical issues that cannot be resolved by the proctor, may be directed to ProctorU technical support. They will do what they can to assist you to get your computer working so you can complete your test session. Please stay online with them, follow their instructions, and do not disconnect from your ProctorU session.

If, however, they cannot resolve your issues please contact the GAMSAT Office via email or message immediately, so that we can review and investigate your sitting. Please provide as much information as possible. Your case will be investigated based on the ProctorU test session records, ACER online test logs, and any information provided by you in writing. The GAMSAT Office will take appropriate actions to rectify the issue within the test window. Depending on the outcome of the investigation this could include, your session being rescheduled, or your test being re-opened. Proctors are not able to add time to your test. If you lose time, take a note of how much, notify your proctor via the chat function and keep working. Finish and submit your test. Then email or message the GAMSAT Office immediately.


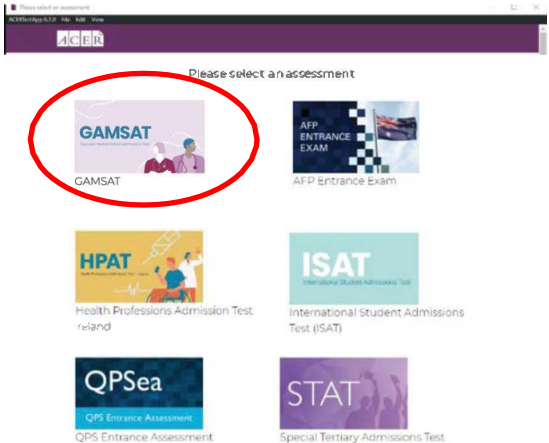
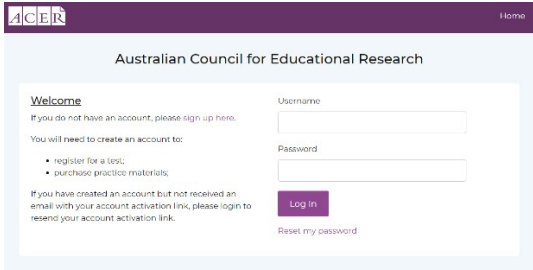
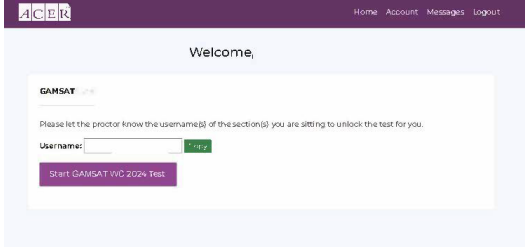

IMPORTANT: While ProctorU are provided with specific information about the rules and requirements when sitting the test, they have no involvement or insight into ACER procedures or policies. They can't answer specific questions about GAMSAT or provide you with information about the outcome of any investigations.

ProctorU Support

If you need immediate assistance, please access your [ProctorU Account](#) and use the Live Chat feature.

If it is not urgent, please enter the details through the [support website](#) and a member of ProctorU support staff will respond as soon as possible (a response can be expected within 24-48 hours).

Appendix: Starting the test, on the test day

<p>Step 1: Login to your ProctorU account at your scheduled time. Follow the steps to launch your test session. Start the ACER Test App when the proctor instructs you.</p>	<p>Please watch this short video of what to expect in a proctored test session with ProctorU.</p> 
<p>Step 2: When the ACER Test App starts, you will see the following homepage. Click on the GAMSAT tile.</p>	
<p>Step 3: Log in to the Test App using your ACER account username and password.</p>	
<p>Step 4: Once logged in, your username (i.e. email) will appear in the text box. Copy and paste this into the chat box for your proctor to use to unlock your allocated test.</p>	
<p>Step 5: After you have logged in, you will see the following page. Wait for your Proctor to unlock the test for you.</p>	
<p>Step 6: You will know when your test is unlocked as the button will go green.</p>	